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## INTRODUCTION

This document is provided for the sole purpose of enabling administrators to gain an understanding of current known issues with Vista and CE. This document lists confirmed known issues in Vista 4 and CE 6, starting with Application Pack 1. This document is not updated in real time; however, it is generally updated at least once per month or together with a software release. Text copying from this document has been disabled. This document should be considered outdated as of two weeks following from the date referenced below. Please visit Behind the Blackboard at [http://www.blackboard.com/support](http://www.blackboard.com/support) to obtain the most recent version of this document. If you require further information, please contact Client Support through Behind the Blackboard.

## COLUMN DESCRIPTIONS

**Tool / Area:** The tool or area where the known issue exists.

**Issue ID:** WebCT identifier for tracking a known issue. Use when communicating with WebCT about a known issue.

**Issue Description:** A brief description of the known issue.

**Target Release:** The software release when the known issue is tentatively targeted to be fixed. For software that is already released, the value in this column is the software release in which the issue is deemed by WebCT to have been fixed. For more detailed descriptions of significant fixed issues, see the appropriate Release Notes.

**Modified:** The last date that one of the above fields was modified.
<table>
<thead>
<tr>
<th>TOOL / AREA</th>
<th>ISSUE ID</th>
<th>ISSUE DESCRIPTION</th>
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<tbody>
<tr>
<td>Administration</td>
<td>CR102656</td>
<td>When shutting down the server using the stopWebCTServer.sh script, the message displayed incorrectly says to use the &quot;FORCESHUTDOWN command to override in-flight work and shutdown the server.&quot; It should say to use the FORCESTOP command.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Administration</td>
<td>CR102557</td>
<td>If wls_host is set to a DNS name, Chat and Who's Online do not work. wls_host should be set to the IP address of the host.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Administration</td>
<td>CR104809</td>
<td>In a clustered deployment, if the user's session fails over to another server, some tools may not work for that user. (When the tool is clicked, either the Unexpected System Exception page is displayed or a blank page appears.) Workaround: Clearing the web browser's cache corrects the problem.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Announcements</td>
<td>CR117394</td>
<td>In AP1 the behavior for deleting announcements has changed. Section Designers are no longer able to delete other designer's announcements. They can still go through the deletion process but when the page refreshes the announcement will still be there.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
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<tr>
<td>Announcements</td>
<td>CR111662</td>
<td>When viewing select announcement the HTML &lt;br&gt; tag may display when viewing.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
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<tr>
<td>Archiving</td>
<td>CR116078</td>
<td>If a Vista3 section backup contains broken icon images, it cannot be restored into Vista4. In Vista4, when an icon image is deleted, it automatically reverts back to the original icon. Current workaround is to revert back to the original icons within the Vista3 section and create a new section backup.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR117325</td>
<td>After restoring a Vista3 section into Vista4/CE6 system, there are discussion topics which are marked as gradable, but do not have a section gradebook column.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR114697</td>
<td>Currently the renaming system checks for exact matches between folders in the Course Content page and the File Manager; meaning this check is case sensitive. However, unique naming defects can be caused by folders having the same name but with different cases. For example, these defects can be caused by folders named &quot;FAULT&quot; and &quot;fault&quot;. The Backup Converter will not rename these as they are not exact matches. The Backup Converter must be modified so that it renames these folders.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR115701</td>
<td>Course Instructors will not be able to access the backups page at the Course level if they are enrolled as an Institution Help Desk User (Learning Context Manager, Enrollment Manager, User Manager).</td>
<td>Future SP</td>
<td>17-Nov-06</td>
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<tr>
<td>Archiving</td>
<td>CR114563</td>
<td>Restoring Vista 4 section backups created before this application pack fails in the following situation: if goals are added to a learning module and the learning module is deleted before the section is backed up. However, there are no issues with restoring section backups that are upgraded during the installation of this application pack.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR116621</td>
<td>Restoring backups from Vista 3 into Vista 4.1.1 do not complete and error out before they can be fully restored</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Assessments</td>
<td>CR101002</td>
<td>If an assessment submission contains an answer that is very large (for example, 2.6e1000), instructors may receive an Unexpected System Exception error when viewing the attempt.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Assessments</td>
<td>CR086397</td>
<td>When generating answer sets for a calculated question given a wide range for Max and Min, (for example: Max = 1e32, Min = -1e32), the generated numbers do not vary much in orders of magnitude.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
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<tr>
<td>Assessments</td>
<td>CR091811</td>
<td>Using the SDK, it is possible to import assessments that reference questions in other question databases. This can lead to unpredictable results; in particular, students cannot take these assessments as they have no permission to view the questions.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
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<td>Assessments &amp; Questions</td>
<td>CR114532</td>
<td>This applies to the Respondus LockDown Browser: When users access an assessment for the first time by clicking the Begin Assessment button, the following message appears &quot;Could not verify that the Respondus Lock Down browser is in use&quot; but when users click the button again, the assessment opens correctly.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117091</td>
<td>An instructor viewing assessment submissions for two different sections without logging out in between could end up seeing the wrong section's submissions.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117174</td>
<td>If an instructor is enrolled in multiple sections and then views submissions from one section and logs into the other section, attempting to view submissions of a separate assessment, the &quot;View By&quot; dropdown box will show a list of assessments from the first section and not the second.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117273</td>
<td>For assessment duration, minutes are converted to hours after a section backup from Vista3 and has been restored to Application Pack 1 for Vista4/CE6. (Example: An Assessment with a 10 minute duration will have a duration of 10 hours after the restore is complete)</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117285</td>
<td>When exporting assessments from CE4 and importing into Application Pack 1 for Vista4/CE6, questions that have &quot;0&quot; as an answer selection/solution are not imported.</td>
<td>AP2</td>
<td>17-Nov-06</td>
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<tr>
<td>Assessments &amp; Questions</td>
<td>CR117275</td>
<td>For an assessment that is configured not to allow negative scores and which contains questions that allow penalties for wrong answers, the preview mode is incorrect. In Preview mode, the negative score is shown and subtracted from the total, allowing a negative total. However, if you take the same assessment using a student role, the total is shown with lowest possible score of zero.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR114784</td>
<td>In CE 4 when you only enable ‘Show the evaluation of the student's response’ in the Results Settings area, when student views their quizzes, they get a percent value next to only the answer chosen. In Vista4/CE6 when you enable this feature, users see a percent value next to the response chosen as well as all the other responses. This effectively shows the student what the correct response is.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117134</td>
<td>When previewing assessment questions, the preview window moves to the background.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
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<tr>
<td>Assessments &amp;</td>
<td>CR118275</td>
<td>The &quot;Disallow answer submission if time has expired&quot; option prevents students from submitting assessments after time has expired. If the student runs out of time before completing the assessment and closes the window without clicking the Finished button, the assessment will not submit. However, if the teacher clicks the reset button, the assessment will not erase the old assessment. When the student accesses it again it will show their last attempt. They will have to close that window and reopen it to get to a new attempt.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
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<tr>
<td>Questions</td>
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<tr>
<td>Assessments &amp;</td>
<td>CR117230</td>
<td>The Assessments Manager shows up for instructors even in sections where the Assessments tool is not enabled.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
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<tr>
<td>Questions</td>
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<tr>
<td>Assessments &amp;</td>
<td>CR117643</td>
<td>In Internet Explorer, if there is HTML in any quiz questions you cannot save any answers in the assessment.</td>
<td>Known issue</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Questions</td>
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<tr>
<td>Assignments</td>
<td>CR098664</td>
<td>Assignments that are gradable with an alphanumeric grade do not display Grading Criteria information to students. To students, it appears that the assignment is not gradable.</td>
<td>AP2</td>
<td>22-Aug-06</td>
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<tr>
<td>Assignments</td>
<td>CR114624</td>
<td>Submitting an assignment with the 'open in new browser window' checked, results in a blank screen.</td>
<td>AP2</td>
<td>17-Nov-06</td>
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<tr>
<td>Assignments</td>
<td>CR117272</td>
<td>Assignment attachments are missing in a section backup archived from Vista3 and restored to a Vista4/CE6.</td>
<td>AP2</td>
<td>17-Nov-06</td>
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<tr>
<td>Assignments</td>
<td>CR117419</td>
<td>Select sections return the following error to the user: &quot;An Unexpected System Exception has occurred&quot; when clicking on the Assignments tool within the student view tab.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
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<tr>
<td>Assignments</td>
<td>CR117456</td>
<td>If you grade an assignment submission and enter too many characters in the grading comment box, upon pressing &quot;Save&quot;, a system exception error is encountered.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assignments</td>
<td>CR114773</td>
<td>Assignment comments are being truncated for students using quotation marks. This issue only occurs when choosing the Save option Return to Student(s) for further editing. Occurs in SP2 and SP3.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Assignments</td>
<td>CR114910</td>
<td>In AP1, assignments submitted by demo students cannot be published.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assignments</td>
<td>CR117587</td>
<td>If an instructor adds a comment to a custom column of the gradebook when assigning a grade to a student, the student is unable to view the instructor’s comment.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assignments</td>
<td>CR118368</td>
<td>If you grade an assignment and return the submission to the student with a grade before updating the grade in the gradebook, changing the grade in the assignment tool does not update as expected.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Authentication</td>
<td>CR114004</td>
<td>When attempting to save Kerberos and LDAP authentication settings with empty or incorrect values, an unexpected exception message is displayed to the user. Workaround: Ensure that correct values are entered in all required fields.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Authentication</td>
<td>CR115762</td>
<td>When importing users through the XML and setting the sourcedid to your unique name for a LDAP settings or other authentication sources, the import will complete, but not correctly. The import will set the sourcedid properly, but the Authentication Source will always be WebCT.</td>
<td>Future SP</td>
<td>17-Nov-06</td>
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<tr>
<td>Authentication</td>
<td>CR117268</td>
<td>LDAP settings group B does not contain the proper information to allow successful setup of an LDAP connection.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Authentication</td>
<td>CR115712</td>
<td>When upgrading from Service Pack 3 to Application Pack 1 your Kerberos settings are not retained and need to be re-entered after the Application Pack 1 upgrade. For more information, see Support Bulletin “Application Pack 1 Issues: Kerberos Settings, Learning Modules” (August 1, 2006).</td>
<td>Known Issue in AP1</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Back Up and Restore</td>
<td>CR095847</td>
<td>When the parent section of a cross-listing relationship is restored, if any of the child sections is not restored, then the restore will not cross-list the existing restored child sections. The restore should cross-list any available child sections.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Back Up and Restore</td>
<td>CR096919</td>
<td>After a section backup is restored where the Student View demo student can see only one discussion group, the demo student can see all discussion groups in the restored section.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Back Up and Restore</td>
<td>CR105053</td>
<td>Due to a database limitation, you cannot back up sections greater than 4 GB using the user interface. For sections larger than 4 GB, you must create the backup using the command line.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Back Up and Restore</td>
<td>CR114255</td>
<td>After a section backup is restored, the settings allowing students to create web links and Media Library entries become disabled even if they were enabled originally. Workaround: After restoring, ensure the settings are enabled.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
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<tr>
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<tr>
<td>Back Up and Restore</td>
<td>CR114278</td>
<td>SQLServer Only: Restoring Vista 3 Service Packs 3, 4, and 7 section backups containing proxy tools and tracking data cannot be restored from file when the option to restore as a new section with tracking data is selected.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Branding</td>
<td>CR115710</td>
<td>Users cannot use their custom login page with a new option in App Pack 1 to &quot;Combine WebCT Institution Entry Page and WebCT Login Page&quot;. When selecting &quot;Combine WebCT Institution Entry Page and WebCT Login Page&quot; to &quot;Yes&quot; it will always use the default WebCT login page.</td>
<td>Future SP</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Browser Checker</td>
<td>CR114991</td>
<td>After installing Application Pack 1, Firefox 1.0.x browsers are shown as unsupported.</td>
<td>AP1 Hotfix 61980 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Calendar</td>
<td>CR117161</td>
<td>Creating a Calendar event gives an error if more than 1000 characters are entered in the Description field.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Calendar</td>
<td>CR115760</td>
<td>When creating calendar entries as the institution administrator, you will not see an AP2 option to create an 'Institution' type entry as in previous versions. Only 'Personal' and 'Course' type calendar entries are visible.</td>
<td>1–Dec-2006</td>
<td></td>
</tr>
<tr>
<td>Calendar</td>
<td>CR114292</td>
<td>When students are creating a Calendar entry, they are unable to enter a web link.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Calendar</td>
<td>CR114485</td>
<td>Private calendar entries can be viewed by everyone if the Calendar setting Allow non-Section Instructors to add public entries to the section Calendar is set to &quot;false&quot;.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
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<tr>
<td>Chat &amp; Whiteboard</td>
<td>CR102761</td>
<td>WebCT does not support SSL certificate chains where one or more intermediate Certificate Authorities have a Common Name that is not a valid host name or IP address.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Chat &amp; Whiteboard</td>
<td>CR115655</td>
<td>In AP1, in Chat and Whiteboard, if the width of the line is change, this change does not come into effect until two lines are drawn (after the width line was changed).</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Clustering</td>
<td>CR114567</td>
<td>When using serverConfig.sh/serverConfig.cmd to add managed servers to a cluster, you must restart the administration server in order for the changes to take effect.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Content Import/Export</td>
<td>CR115732</td>
<td>Custom columns within the database image of CE4 are not imported into CE6/Vista4's Media Library.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Content Manager or File</td>
<td>CR099016</td>
<td>An administrator cannot transfer ownership of a file to another administrator in the same learning context if no designers are enrolled in the learning context.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Manager</td>
<td>CR115908</td>
<td>In AP1, creating a content item that is long enough that causes wrapping and truncating is left truncated in the Course Content area.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Content Manager/Browser</td>
<td>CR113572</td>
<td>SQLServer Only : Files larger than 1.4 GB cannot be downloaded from the Content Manager and File Manager.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Course Content</td>
<td>CR097387</td>
<td>When a user creates a file from Course Content or Learning Modules, and the user does not specify Use HTML, the file is still saved with an extension of .html. If the file is plain text, it is rendered as text in some views, but as HTML in others.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
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<tr>
<td>Course Content</td>
<td>CR100098</td>
<td>If a file contains a link that opens in a new browser and to a specific anchor tag (for example, <code>&lt;a href=&quot;newpage.html#anchor&quot; target=&quot;_blank&quot;&gt;New page&lt;/a&gt;</code>), clicking the link opens a new browser but does not jump to the specified anchor.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Course Management</td>
<td>CR113338</td>
<td>On Mac OS X 10.3.x operating system software with a Safari browser, customizing colors from Manage Course does not work.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Course Toolbar</td>
<td>CR114517</td>
<td>SQLServer Only: After restoring a Vista 4 Service Pack 2 section backup, the image for custom links appears broken but the links work properly.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Cross Listed Courses</td>
<td>CR114379</td>
<td>After child sections with conflicting roles are cross-listed to the parent section, the child sections cannot be de-cross-listed.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Database</td>
<td>CR115888</td>
<td>When running command-line backups the section data is copied into a temporary database table. However, after the section backup is created the section data in the temporary table is not properly deleted by Garbage Collection.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Database</td>
<td>CR114691</td>
<td>Discussion tool code causes garbage collection to fail on FK_DIS_MESS2DIS_MES_PARENT</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR113514</td>
<td>After students comment on entries in anonymous public journal topics, the author's name appears in the name of the journal.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114610</td>
<td>When copying a Discussion topic to another category, replies to the message are not carried over.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>TOOL / AREA</td>
<td>ISSUE ID</td>
<td>ISSUE DESCRIPTION</td>
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<tr>
<td>Discussions</td>
<td>CR115919</td>
<td>When viewing new posts in the discussion tool, all discussion posts within that discussion topic will be displayed.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR116404</td>
<td>When using Mac Safari 1.3.2, links to view student performance will not work for gradable discussion topics.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR117198</td>
<td>Files uploaded into WebCT will have filenames automatically changed to all lowercase characters.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR117628</td>
<td>If a student or instructor posts a message in a discussion topic that was created with the &quot;Authors are anonymous to Students&quot; option selected, section instructors cannot see the author.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114244</td>
<td>With Firefox and Mozilla browsers, private Journal topics cannot be changed to public.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114232</td>
<td>Equations are not rendered in discussion messages after the messages have been peer reviewed.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR117603</td>
<td>If an instructor adds a comment to a custom column of the gradebook when assigning a grade to a student, the student is unable to view the instructor's comment.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114326</td>
<td>When a template that contains blog and journal topics is assigned to a section in which the ability to create these topic types is disabled, the topics are still visible.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>TOOL / AREA</td>
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<tr>
<td>Discussions</td>
<td>CR118460</td>
<td>The grading page for discussion topics is intended to provide a list of students that have posted messages. If a student has not posted any messages, they do not show up in the list of students to grade. However, if a student has read messages, they will show up in this list despite having never contributed a written post.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114043</td>
<td>Discussion topics containing messages cannot be copied to a different category.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114365</td>
<td>When Section Instructors grade a blog or threaded topic from within the topic, the course menu disappears.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>File Manager</td>
<td>CR114802</td>
<td>Folders in the tree of the &quot;My Files&quot; area are not sorted in any specific order.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>File Manager</td>
<td>CR116759</td>
<td>In Vista 4.0.3 and CE 6.0.3 when using Internet Explorer, the section name in File Manager shows as garbled. The workaround for this issue is to use Firefox.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>File Manager</td>
<td>CR116970</td>
<td>After restoring a backup section from Vista 3 (3.0.7) into Vista 4, you are able to upload a file with the same name as an existing file in file manager.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>General</td>
<td>CR113987</td>
<td>Create Printable View for learning objects will not load external .CSS files.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Grade Book</td>
<td>CR098392</td>
<td>The Grade Book does not appear if the formula for a calculated column references a column with a dollar sign ($) in its title.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Group Manager</td>
<td>CR099917</td>
<td>The Edit Paging settings in Group Manager also affects the Edit Paging settings within the Add Members sub-window.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Groups</td>
<td>CR114032</td>
<td>In Swedish the &quot;Remove All Members&quot; button reads &quot;Visa alla medlemmar&quot; which translates to &quot;Show all members&quot;. The confirmation message does properly say 'Remove' in Swedish but if a teacher doesn't notice they may accidentally remove all their members of a group.</td>
<td>SP1 for AP1 (Released)</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>HTML Creator</td>
<td>CR098926</td>
<td>When invalid commands are executed within the HTML Creator, the HTML file is corrupted and the HTML Creator stops responding. Example: attempting to delete a table column when no columns exist.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Import</td>
<td>CR092551</td>
<td>With a Safari browser, the Content Import progress screen does not appear until the import is finished.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>IMS API/3rd Party Integration</td>
<td>CR115803</td>
<td>An issue with Application Pack 1 has been discovered relating to external authentication. After installing Application Pack 1, you will find that when importing users you are unable set the authentication source. Even though you specify the authentication source, the user(s) imported always have &quot;WebCT&quot; as authentication source. For more information, see Support Bulletin &quot;Application Pack 1 Issue: External Authentication&quot; (August 3, 2006).</td>
<td>AP1 Hotfix 62160 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>IMS API/3rd Party Integration</td>
<td>CR116303</td>
<td>In AP1, AP1SP1, User IDs can no longer be updated with XML imports.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
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</tr>
<tr>
<td>IMS API/3rd Party Integration</td>
<td>CR115803</td>
<td>In App Pack 1 if you import users through the XML and set the sourcedid to your unique name for your Kerberos settings or LDAP, or any other authentication source it will not work. The system will set the sourcedid properly but the Authentication Source will always be WebCT.</td>
<td>SP1 for AP1</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Installation</td>
<td>CR115218</td>
<td>Weblogic system password does not get updated properly within startup.properties file if it contains the slash character.</td>
<td>AP1 Hotfix 62160 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Installation</td>
<td>CR093810</td>
<td>The WebCT Installation Wizard will not start if the directory path contains the number sign (#), exclamation point (!), or percent sign (%) characters. To correct the problem, move the extracted files to a directory that does not contain these characters in the path or rename the directory.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Installation</td>
<td>CR113994</td>
<td>When running the WebCT Installation Wizard, the Database Parameter Check screen appears during database installation and indicates that the undo_retention parameter is not set to the recommended value, but the Expected and Return columns both show the same value. This warning can be safely ignored.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Installation</td>
<td>CR117083</td>
<td>Weblogic settings for memory usage are not set properly after upgrade to Service Pack 3 or Application Pack 1.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Installation</td>
<td>CR063238</td>
<td>The Windows installer does not remove all the UNIX® specific files (for example: webct.sh, siapi.sh) after the installation is complete.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Internationalization</td>
<td>CR099084</td>
<td>When using language plug-ins, the folder name Chat_Whiteboard_Folder is not translated.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Internationalization</td>
<td>CR116825</td>
<td>Using WebDAV on Mac OSX will result in an error when trying to copy a file into WebCT.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Internationalization</td>
<td>CR117329</td>
<td>Attachments are not accessible in received email messages that are forwarded.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Internationalization</td>
<td>CR101887</td>
<td>If different language plug-ins are installed and the language locale is different among institutions, then the Entry Page can sometimes appears in different languages.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Language Strings</td>
<td>CR117176</td>
<td>In a French environment, when a student submits an Evaluation, the phrase &quot;Cette questionnaire est soumis&quot; is shown. This should instead read &quot;Ce questionnaire est soumis&quot;.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Language Strings</td>
<td>CR117414</td>
<td>French error that appears in the French My WebCT page. It says &quot;Bienvenu [User name], Aujourd'hui, nous sommes le septembre 22 2006&quot;. Is should say &quot;Bienvenu [User name], Aujourd'hui, nous sommes le 22 septembre 2006&quot;. The day does not appear before the month.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Learning Context Management</td>
<td>CR114094</td>
<td>Backups made when an institution is using a proxy tool have problems being restored if the proxy tool is removed from the institution and the attempted restoration takes place before garbage collection.</td>
<td>SP1 for AP1 (Released)</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR115632</td>
<td>When viewing Learning Modules created prior to AP1, users will receive the error message &quot;Learning module operation failed.&quot;</td>
<td>AP1 Hotfix 61980 (Released)</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Learning Modules</td>
<td>CR105781</td>
<td>If a learning module contains an HTML file that contains a Microsoft PowerPoint® presentation, you cannot create a printable view. An error message appears: Unable to locate the page you requested.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR117305</td>
<td>If your learning module has a large number of headings, expanding 20 or more of them at the same time will cause your session to end.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR115091</td>
<td>In AP1, discussion messages can only be sorted by Date. Sorting by author or subject will refresh the page, but will not sort the discussion messages.</td>
<td>AP2</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR115904</td>
<td>In AP1, creating a learning module with a long name that causes wrapping and truncating, is left truncated in the Course Content area.</td>
<td>AP2</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR103889</td>
<td>When creating a learning module, the default value for the First page of the Learning Module should be setting changes after clicking Save and Create Another. First, it defaults to The first page in the Table of Contents; after clicking Save and Create Another, it defaults to The Table of Contents.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Learning Modules</td>
<td>CR115621</td>
<td>In a learning module, if content pages contain framesets that links to content with <code>&lt;frame src=...&gt;</code> tags, the linked content does not appear in the printable view of the learning module. Possible workaround is to add <code>&lt;a href=...&gt;</code> links to each of the frameset's frames - these links will only appear in the printable view and will ensure that the linked content is saved along with the rest of the files when a printable view is saved to a file.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR116436</td>
<td>In designer view, the &quot;Linked To&quot; column of a Learning Module Heading is not updated when that Heading is renamed. It continues to report the original name for the Heading.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR117624</td>
<td>Using Internet Explorer if a learning module has a large number of headings and content files, expanding more than 20 at once will cause a system exception.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR114489</td>
<td>When trying to move files in a learning module, users receive a &quot;TOC Operation failed&quot; message. This occurs for any learning module restored from 3.0.6 or 3.0.7 backups.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Local Content</td>
<td>CR092002</td>
<td>Users can create more than one local content entry with the same mirror directories or titles. An error message should be generated.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Local Content</td>
<td>CR091097</td>
<td>The Local Content tool currently only works for students if they are using Internet Explorer up to Service Pack 1. Newer browsers have gradually been adding security features that block browsers from trying to access a user’s local computer, which is what the Local Content tool does.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Logging</td>
<td>CR113384</td>
<td>SQLServer Only : Changing the log level of the Root logger to DEBUG causes various issues in WebCT, including the inability to access the server's settings screen and inability to log in as the Server Administrator.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Logging</td>
<td>CR101225</td>
<td>The webct_monitor.log records -1 values for JMS Statistics on nodes not running the JMS Server.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Login</td>
<td>CR113674</td>
<td>This applies to user-created accounts: when users forget their password and try to receive it by e-mail by entering the correct answer to the secret question, a message appears saying the answer is incorrect. However, password hints entered on the Change Password screen do work properly.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Mail Tool</td>
<td>CR117164</td>
<td>When no forwarding address is configured, the Mail forwarding screen shows the e-mail address of the user on record by default. However, this default address will not be used by the mail tool when messages are being sent to the user.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
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<tr>
<td>Mail Tool</td>
<td>CR115195</td>
<td>In AP1, clicking on the &quot;Unread&quot; button shows the correct messages. However, the button does not appear depressed. All other buttons remain depressed and the only way to get back to &quot;All&quot; messages is to use the &quot;Refresh&quot; button.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Mail Tool</td>
<td>CR117351</td>
<td>The &quot;Forward all mail messages to the e-mail address in my profile&quot; option should apply to users receiving messages. However, current behavior is as follows: If the user sending a message has the &quot;forward messages&quot; option selected, anyone receiving the message will have it forwarded to the email address specified in their profile.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Mail Tool</td>
<td>CR118543</td>
<td>When replying to an email message using MS Internet Explorer users cannot attach files for attachments. A Permission Denied message is received within Internet Explorer's status bar and no upload window will pop up. Current workaround is to open the email and then close it. When you open it a second time, attachments will then be accepted.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR099977</td>
<td>If a Media Library entry has the linking option Automatic: first instance selected, and the file's &lt;Title&gt; tag contains the term to be linked, then the Media Library link will not be visible on that screen.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
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<tr>
<td>Media Library</td>
<td>CR113847</td>
<td>An instructor cannot view a designer-created Media Library entry on the Home Page screen. Instead, the edit screen for the entry appears with an error message indicating the instructor cannot edit the entry. Students, however, can view the entry as usual.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR113846</td>
<td>Audio files will not play properly from the Media Library tool in WebCT if using Real Player and Internet Explorer. The user will receive the following error message &quot;Requested File Not Found error.&quot; The suggested workaround it to use Windows Media Player and QuickTime to play these files.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR118395</td>
<td>Disabling the Media Library tool will prevent new edits made to Learning Module pages from showing up.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR117461</td>
<td>In AP1 attempting to attach a .TIF file to the media library results in an error and the file will not properly attach.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Member Management &amp;</td>
<td>CR114279</td>
<td>When viewing the gradebook's audit history in Vista 4 it is sorted by day of the week, rather than chronologically.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Gradedbook</td>
<td>CR115840</td>
<td>When the maximum character limit for a calculated formula is reached (1000 characters), users are not notified. As a result, the formula is not saved and user is redirected back to the gradebook.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>My WebCT</td>
<td>CR116628</td>
<td>When the Institution settings for MyWebCT are not set to allow any channels to be hidden or moved by users, then users will see an error page rather than the MyWebCT page.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>TOOL / AREA</td>
<td>ISSUE ID</td>
<td>ISSUE DESCRIPTION</td>
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<tr>
<td>My WebCT</td>
<td>CR114352</td>
<td>As a user who's enrolled as the section designer and section instructor for the same section, when you enter a section from MyWebCT's Course List using one of the new notification icons (new mail, new assignment, new discussion message, etc.), you will enter the section in Build View. However, if you look closely at the left menu, the Instructor Tools are present even though you're in Build View.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>My WebCT</td>
<td>CR114418</td>
<td>With a Microsoft Internet Explorer browser, if the Course List channel appears in Column A or C, instead of Column B, the section names may not appear.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>My WebCT</td>
<td>CR115689</td>
<td>If &quot;Course List&quot; is set to column B (which is the default), changing the header text color for &quot;Course List&quot; doesn't actually change. It always remains as white.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Organizers</td>
<td>CR117444</td>
<td>In AP1, AP1SP1, and AP2 the footer is now center-aligned by default, whereas it was left-aligned by default in 4.0.3 and prior.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Performance</td>
<td>CR115167</td>
<td>After installing Application Pack 1, it is possible to cause 100% CPU usage on application nodes if an item name in the Table of Contents contains single quotes ('), double quotes (&quot;), or backslashes ().</td>
<td>AP1 Hotfix 61980 (Released)</td>
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<td>Portfolio</td>
<td>CR115252</td>
<td>Portfolios with system-generated ids that exceed the maximum value of an integer (2147483647) cannot be deleted.</td>
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<td>Portfolio</td>
<td>CR115294</td>
<td>Artifacts cannot be added to a Portfolio after a cache registry refresh occurs. Restarting will temporarily solve this issue.</td>
<td>AP1 Hotfix 61980 (Released)</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Printed Documentation</td>
<td>CR115773</td>
<td>For AP1 installation, Oracle 10g Install Guide refers to the oracle database template that should be installed as &quot;Oracle_Db_Templates.zip&quot;. However, the name of the file on the download site is &quot;webct1300_ap1_Oracle_Db_Template.zip&quot;</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Printed Documentation</td>
<td>CR116425</td>
<td>Release Notes for CE6 SP3 and Vista4 SP3 do not directly mention that java 1.4.2_08 is required after upgrading WebLogic to 8.1 SP5. Java 1.4.2_08 is indeed required after the upgrade to Weblogic 8.1 SP5 is completed.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Profiles</td>
<td>CR114525</td>
<td>The profiles for the primary designer or instructor should appear first in the list but profiles currently appear in random order.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR117523</td>
<td>When creating a Turnitin assignment in AP1, the browser hangs. This effects clients running MS SQL server only. This behavior is caused by a deadlock that occurs when trying to create the inputstream to SQL Server.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR117523</td>
<td>When creating a Turnitin assignment, browser hang and does not always complete.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR113151</td>
<td>PowerLinks Proxy Tools only respect the value of openInNewWindow at the tool level (set by section instructor or higher admin), not at the tool instance level (configured by designer when adding tool instance).</td>
<td>Future Release</td>
<td>22-Aug-06</td>
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<tr>
<td>Proxy Tools</td>
<td>CR114007</td>
<td>Applying a Service Pack resets the settings of a Proxy Tool.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR114317</td>
<td>The Enable/Disable function of the Respondus LockDown Browser only works at the institution level.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR114011</td>
<td>If you have applied a Proxy Tool, and you then add a new node without applying the Proxy tool to the new node, the Proxy tool will stop functioning.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Public Course List</td>
<td>CR114787</td>
<td>If you create a file in a local section but not in a public file area moving the later to public area does not make the file public as expected.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Public Course List</td>
<td>CR114788</td>
<td>If you attempt to set your course preview page to a non-public file, the user interface should warn the user that the list is not set to publicly display.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR114266</td>
<td>Running a combined Content File Usage report on multiple sections results in inconsistent data.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR113141</td>
<td>In the RPT_LEARNING_CONTEXT_SIZE view, the template_size, additional_file_size, and total_size columns do not reflect the sizes for division learning contexts.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR113709</td>
<td>In the RPT_LEARNING_CONTEXT_SIZE view, the template_size, additional_file_size, and total_size columns do not reflect the sizes for division learning contexts.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR113743</td>
<td>In some situations, the RPT_EXT_GRADEBOOK view may not be updated correctly.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
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<tr>
<td>Reporting Interfaces</td>
<td>CR114442</td>
<td>Alphanumeric and calculated columns are not included in RPT_GRADEBOOK view whether or not there are grades.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR114546</td>
<td>In some situations, the RPT_EXT_GRADEBOOK view may not be updated correctly.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>SCORM</td>
<td>CR114707</td>
<td>Links to external sites inside a SCORM module do not properly display.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Search</td>
<td>CR113771</td>
<td>When entering terms to search for, Boolean commands (and, or, not) and quotations marks cannot be used.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Selective Release</td>
<td>CR117199</td>
<td>Selective release requires students to achieve a certain score on an assessment before moving on to the next lesson. This feature works when the total amount of points is set to 100. When the total points are set greater than 100, it will release the assessment even though the required percentage may not have been achieved.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Selective Release</td>
<td>CR113932</td>
<td>Whole numbers will be converted to doubles with decimals values (e.g. &quot;1&quot; will become &quot;1.0&quot;). Comparing these converted doubles will cause an error.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Settings Management</td>
<td>CR117659</td>
<td>When using the Date Rollover feature and setting an assignment cutoff time, modifying the dates and cutoff time will default back to 12:00am regardless of the date/time previously set.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Settings Management</td>
<td>CR117536</td>
<td>In SP1 for AP1 a custom name for an uploaded file will revert back to its filename if the file's icon is moved.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
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<tr>
<td>SIS Integration</td>
<td>CR113649</td>
<td>This applies to integration with SunGard®: The last export date and time do not appear although the grades were exported successfully.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>SSL</td>
<td>CR117096</td>
<td>Enabling the setting to &quot;Combine WebCT Institution Entry Page and WebCT Login Page&quot; does not work when SSL is enabled as well. This setting combination results in users seeing a blank page rather than the login page.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>System Integration</td>
<td>CR102677</td>
<td>A Course Instructor looking at the settings for Deployable Components System Integration may see messages saying This setting is locked, but because the settings are not displayed, it is not clear to the Course Instructor which settings are locked.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Technical</td>
<td>CR113880</td>
<td>Running the setEnv.sh using &quot;/setEnv.sh&quot; in a shell other than Bourne shell will result in an error. The workaround is to run it using &quot;sh setEnv.sh&quot;.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Template Management</td>
<td>CR116214</td>
<td>In Application Pack 1, Course Designers are no longer able to promote their section to a template. The workaround is to enroll the Course Designer as a Course Instructor role to complete the desired action.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>&amp; Templates</td>
<td>CR117465</td>
<td>Zipping a template is not a feature. The zip option should not even be present in this area.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
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<tr>
<td>Template Management</td>
<td>CR114399</td>
<td>The Course Preview Page is not copied to sections that are assigned from a template that is based on a section backup. Resetting the section does not work. Workaround: Log in to the restored course as the Section Designer and set up the Course Preview Page again.</td>
<td>SP1 for AP1 (Released)</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Template Manager</td>
<td>CR113666</td>
<td>With a Firefox browser, a template that is associated with a course cannot be disassociated.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Template Manager</td>
<td>CR101761</td>
<td>In Manage Permissions, the icons to add and remove permissions display incorrect alternate text.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Template Manager</td>
<td>CR102410</td>
<td>In a template, when attempting to subscribe to multiple files, if the template already contains a file with the same name as one of the subscription files, then the file with the same name will not be subscribed, regardless of what you specify in the conflict resolution options. The browser displays a blank screen.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Tracking</td>
<td>CR094997</td>
<td>If a student attempts to start an assessment using an incorrect proctor password, in Tracking Reports, Student Tracking, it incorrectly shows that the student started the assessment. Within Assessments, this unsuccessful attempt to start the assessment is not registered as a started assessment.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Upgrade</td>
<td>CR114218</td>
<td>Exceptions may occur in the instructor and student views when a template with custom icon and background images is assigned to a new section but the files for the custom images are unsubscribed in the new section.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
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</tr>
<tr>
<td>Upgrade</td>
<td>CR114722</td>
<td>SP3 installer changes the registry values on the admin server. As a result, the admin node does not start. Instead it stays in &quot;Starting&quot; status.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>URL Tool</td>
<td>CR116250</td>
<td>Select Section Designers are unable to add custom links after a section has been restored from a backup. The workaround is to go to Managed Course &gt; Tools &gt; Add or Remove (any tool from the select box) &gt; click Save.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>User Interface</td>
<td>CR114875</td>
<td>When using Internet Explorer with size font set to &quot;Extra Large&quot;, the WebCT Tabs do not display properly. The workaround for this issue is to use either Firefox or ensure that the font is not set to &quot;Extra Large&quot; in Internet Explorer.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR115413</td>
<td>Application Pack 1 added a restriction where by WebCT ID now has a minimum length of 4 characters. This min.criteria will be removed since it did not exist in previous versions.</td>
<td>AP1 Hotfix 61980 (Released)</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR114378</td>
<td>If upgrading from Vista 4 Service Pack 3 to this application pack, the setting that allows users to change their password becomes enabled even if it was disabled originally. Workaround: After upgrading, go to User Manager, Manage Columns, and clear the setting Content can be edited for the Password column.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR114668</td>
<td>SQLServer Only : Querying for user records containing Unicode characters does not return results.</td>
<td>AP2</td>
<td>22-Aug-06</td>
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<tr>
<td>User Manager</td>
<td>CR113898</td>
<td>When running a user query with more than one search criteria using the 'AND' join, and one of the search criteria involves a custom column, only the first criteria will be taken into account when results are returned.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR117088</td>
<td>Viewing a user’s enrollment information in Administrator User manager lists only the first 10 enrollments.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR102653</td>
<td>This issue applies if Section Instructors are allowed to add and remove Section Designers. If a Section Instructor unenrolls a user that is a combined Section Instructor/Designer (for example, User-), User-A is unenrolled from both the roles and the Section Instructor cannot enroll the User-A as a Section Instructor again.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Web Services/Gradebook</td>
<td>CR114238</td>
<td>In Firefox, when entering the gradebook and creating long a calculated column, if the values entered move past the size of the preview box, the scroll bar resets.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>WebDAV</td>
<td>CR102932</td>
<td>On Mac operating system software, when you create a WebDAV connection and try to delete a folder containing a file, a message appears saying that this folder is in use. You cannot delete a folder that contains one or more files.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>WebDAV</td>
<td>CR115874</td>
<td>Folders cannot be renamed using WebDAV in Application Pack 1.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
</tbody>
</table>
### Known Issues Sorted by Target Release

<table>
<thead>
<tr>
<th>Tool / Area</th>
<th>Issue ID</th>
<th>Issue Description</th>
<th>Target Release</th>
<th>Modified</th>
</tr>
</thead>
<tbody>
<tr>
<td>Browser Checker</td>
<td>CR114991</td>
<td>After installing Application Pack 1, Firefox 1.0.x browsers are shown as unsupported.</td>
<td>AP1 Hotfix 61980 (Released)</td>
<td>1–Dec-2006</td>
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<tr>
<td>Learning Modules</td>
<td>CR115632</td>
<td>When viewing Learning Modules created prior to AP1, users will receive the error message &quot;Learning module operation failed.&quot;</td>
<td>AP1 Hotfix 61980 (Released)</td>
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<tr>
<td>IMS API/3rd Party Integration</td>
<td>CR115803</td>
<td>An issue with Application Pack 1 has been discovered relating to external authentication. After installing Application Pack 1, you will find that when importing users you are unable set the authentication source. Even though you specify the authentication source, the user(s) imported always have &quot;WebCT&quot; as authentication source. For more information, see Support Bulletin &quot;Application Pack 1 Issue: External Authentication&quot; (August 3, 2006).</td>
<td>AP1 Hotfix 62160</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Installation</td>
<td>CR115218</td>
<td>Weblogic system password does not get updated properly within startup.properties file if it contains the slash character.</td>
<td>AP1 Hotfix 62160</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Administration</td>
<td>CR102656</td>
<td>When shutting down the server using the stopWebCTServer.sh script, the message displayed incorrectly says to use the &quot;FORCESHUTDOWN command to override in-flight work and shutdown the server.&quot; It should say to use the FORCESTOP command.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR116078</td>
<td>If a Vista3 section backup contains broken icon images, it cannot be restored into Vista4. In Vista4, when an icon image is deleted, it automatically reverts back to the original icon. Current workaround is to revert back to the original icons within the Vista3 section and create a new section backup.</td>
<td>AP2</td>
<td>17-Nov-06</td>
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<tr>
<td>Archiving</td>
<td>CR117325</td>
<td>After restoring a Vista3 section into Vista4/CE6 system, there are discussion topics which are marked as gradable, but do not have a section gradebook column.</td>
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<tr>
<td>Assessments</td>
<td>CR101002</td>
<td>If an assessment submission contains an answer that is very large (for example, 2.6e1000), instructors may receive an Unexpected System Exception error when viewing the attempt.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR114532</td>
<td>This applies to the Respondus LockDown Browser: When users access an assessment for the first time by clicking the Begin Assessment button, the following message appears &quot;Could not verify that the Respondus Lock Down browser is in use&quot; but when users click the button again, the assessment opens correctly.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117091</td>
<td>An instructor viewing assessment submissions for two different sections without logging out in between could end up seeing the wrong section's submissions.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117174</td>
<td>If an instructor is enrolled in multiple sections and then views submissions from one section and logs into the other section, attempting to view submissions of a separate assessment, the &quot;View By&quot; dropdown box will show a list of assessments from the first section and not the second.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117273</td>
<td>For assessment duration, minutes are converted to hours after a section backup from Vista3 has been restored to Application Pack 1 for Vista4/CE6. (Example: An Assessment with a 10 minute duration will have a duration of 10 hours after the restore is complete)</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>TOOL / AREA</td>
<td>ISSUE ID</td>
<td>ISSUE DESCRIPTION</td>
<td>TARGET RELEASE</td>
<td>MODIFIED</td>
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<tr>
<td>Assessments &amp;</td>
<td>CR117285</td>
<td>When exporting assessments from CE4 and importing into Application Pack 1 for</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Questions</td>
<td></td>
<td>Vista4/CE6, questions that have &quot;0&quot; as an answer selection/solution are not</td>
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<td></td>
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<td>imported.</td>
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<tr>
<td>Assignments</td>
<td>CR098664</td>
<td>Assignments that are gradable with an alphanumeric grade do not display Grading</td>
<td>AP2</td>
<td>22-Aug-06</td>
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<td></td>
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<td>Criteria information to students. To students, it appears that the assignment is</td>
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<td></td>
<td>not gradable.</td>
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<tr>
<td>Assignments</td>
<td>CR114624</td>
<td>Submitting an assignment with the 'open in new browser window' checked, results</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td></td>
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<td>in a blank screen.</td>
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</tr>
<tr>
<td>Assignments</td>
<td>CR114773</td>
<td>Assignment comments are being truncated for students using quotation marks.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
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<td></td>
<td></td>
<td>This issue only occurs when choosing the Save option Return to Student(s) for</td>
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<td></td>
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<td>further editing. Occurs in SP2 and SP3.</td>
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<tr>
<td>Assignments</td>
<td>CR117272</td>
<td>Assignment attachments are missing in a section backup archived from Vista3 and</td>
<td>AP2</td>
<td>17-Nov-06</td>
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<td></td>
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<td>restored to a Vista4/CE6.</td>
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<tr>
<td>Assignments</td>
<td>CR117419</td>
<td>Select sections return the following error to the user: &quot;An Unexpected System</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
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<td>Exception has occurred&quot; when clicking on the Assignments tool within the student</td>
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<td>view tab.</td>
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</tr>
<tr>
<td>Assignments</td>
<td>CR117456</td>
<td>If you grade an assignment submission and enter too many characters in the</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
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<td>grading comment box, upon pressing &quot;Save&quot;, a system exception error is</td>
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<td></td>
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<td>encountered.</td>
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<tr>
<td>Authentication</td>
<td>CR114004</td>
<td>When attempting to save Kerberos and LDAP authentication settings with empty or</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
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<td></td>
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<td>incorrect values, an unexpected exception message is displayed to the user.</td>
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<td>Workaround: Ensure that correct values are entered in all required fields.</td>
<td></td>
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<tr>
<td>TOOL / AREA</td>
<td>ISSUE ID</td>
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<tr>
<td>Back Up and Restore</td>
<td>CR095847</td>
<td>When the parent section of a cross-listing relationship is restored, if any of the child sections is not restored, then the restore will not cross-list the existing restored child sections. The restore should cross-list any available child sections.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Back Up and Restore</td>
<td>CR096919</td>
<td>After a section backup is restored where the Student View demo student can see only one discussion group, the demo student can see all discussion groups in the restored section.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Calendar</td>
<td>CR115760</td>
<td>When creating calendar entries as the institution administrator, you will not see an option to create an ‘Institution’ type entry as in previous versions. Only ‘Personal’ and ‘Course’ type calendar entries are visible.</td>
<td>AP2</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Calendar</td>
<td>CR117161</td>
<td>Creating a Calendar event gives an error if more than 1000 characters are entered in the Description field.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Clustering</td>
<td>CR114567</td>
<td>When using serverConfig.sh/serverConfig.cmd to add managed servers to a cluster, you must restart the administration server in order for the changes to take effect.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Content Manager/Browser</td>
<td>CR113572</td>
<td>SQLServer Only : Files larger than 1.4 GB cannot be downloaded from the Content Manager and File Manager.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Course Toolbar</td>
<td>CR114517</td>
<td>SQLServer Only : After restoring a Vista 4 Service Pack 2 section backup, the image for custom links appears broken but the links work properly.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Database</td>
<td>CR115888</td>
<td>When running command-line backups the section data is copied into a temporary database table. However, after the section backup is created the section data in the temporary table is not properly deleted by Garbage Collection.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR113514</td>
<td>After students comment on entries in anonymous public journal topics, the author's name appears in the name of the journal.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114610</td>
<td>When copying a Discussion topic to another category, replies to the message are not carried over.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR115919</td>
<td>When viewing new posts in the discussion tool, all discussion posts within that discussion topic will be displayed.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR116404</td>
<td>When using Mac Safari 1.3.2, links to view student performance will not work for gradable discussion topics.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR117198</td>
<td>Files uploaded into WebCT will have filenames automatically changed to all lowercase characters.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR117628</td>
<td>If a student or instructor posts a message in a discussion topic that was created with the &quot;Authors are anonymous to Students &quot; option selected, section instructors cannot see the author.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>File Manager</td>
<td>CR114802</td>
<td>Folders in the tree of the &quot;My Files&quot; area are not sorted in any specific order.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Grade Book</td>
<td>CR098392</td>
<td>The Grade Book does not appear if the formula for a calculated column references a column with a dollar sign ($) in its title.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
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</tr>
<tr>
<td>Group Manager</td>
<td>CR099917</td>
<td>The Edit Paging settings in Group Manager also affect the Edit Paging settings within the Add Members sub-window.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>HTML Creator</td>
<td>CR098926</td>
<td>When invalid commands are executed within the HTML Creator, the HTML file is corrupted and the HTML Creator stops responding. Example: attempting to delete a table column when no columns exist.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>IMS API/3rd Party Integration</td>
<td>CR116303</td>
<td>In AP1, AP1SP1, User IDs can no longer be updated with XML imports.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Installation</td>
<td>CR093810</td>
<td>The WebCT Installation Wizard will not start if the directory path contains the number sign (#), exclamation point (!), or percent sign (%) characters. To correct the problem, move the extracted files to a directory that does not contain these characters in the path or rename the directory.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Installation</td>
<td>CR113994</td>
<td>When running the WebCT Installation Wizard, the Database Parameter Check screen appears during database installation and indicates that the undo_retention parameter is not set to the recommended value, but the Expected and Return columns both show the same value. This warning can be safely ignored.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Installation</td>
<td>CR117083</td>
<td>Weblogic settings for memory usage are not set properly after upgrade to Service Pack 3 or Application Pack 1.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Internationalization</td>
<td>CR099084</td>
<td>When using language plug-ins, the folder name Chat_Whiteboard_Folder is not translated.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Internationalization</td>
<td>CR116825</td>
<td>Using WebDAV on Mac OSX will result in an error when trying to copy a file into WebCT.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>TOOL / AREA</td>
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<tr>
<td>Internationalization</td>
<td>CR117329</td>
<td>Attachments are not accessible in received email messages that are forwarded.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR105781</td>
<td>If a learning module contains an HTML file that contains a Microsoft PowerPoint® presentation, you cannot create a printable view. An error message appears: Unable to locate the page you requested.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR115091</td>
<td>In AP1, discussion messages can only be sorted by Date. Sorting by author or subject will refresh the page, but will not sort the discussion messages.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR115904</td>
<td>In AP1, creating a learning module with a long name that causes wrapping and truncating, is left truncated in the Course Content area.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR117305</td>
<td>If your learning module has a large number of headings, expanding 20 or more of them at the same time will cause your session to end.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Local Content</td>
<td>CR092002</td>
<td>Users can create more than one local content entry with the same mirror directories or titles. An error message should be generated.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Mail Tool</td>
<td>CR115195</td>
<td>In AP1, clicking on the &quot;Unread&quot; button shows the correct messages. However, the button does not appear depressed. All other buttons remain depressed and the only way to get back to &quot;All&quot; messages is to use the &quot;Refresh&quot; button.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>TOOL / AREA</td>
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<tr>
<td>Mail Tool</td>
<td>CR117164</td>
<td>When no forwarding address is configured, the Mail forwarding screen shows the e-mail address of the user on record by default. However, this default address will not be used by the mail tool when messages are being sent to the user.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR099977</td>
<td>If a Media Library entry has the linking option Automatic: first instance selected, and the file's &lt;Title&gt; tag contains the term to be linked, then the Media Library link will not be visible on that screen.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR113846</td>
<td>Audio files will not play properly from the Media Library tool in WebCT if using Real Player and Internet Explorer. The user will receive the following error message &quot;Requested File Not Found error.&quot; The suggested workaround it to use Windows Media Player and QuickTime to play these files.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR113847</td>
<td>An instructor cannot view a designer-created Media Library entry on the Home Page screen. Instead, the edit screen for the entry appears with an error message indicating the instructor cannot edit the entry. Students, however, can view the entry as usual.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR118395</td>
<td>Disabling the Media Library tool will prevent new edits made to Learning Module pages from showing up.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Member Management</td>
<td>CR114279</td>
<td>When viewing the gradebook's audit history in Vista 4 it is sorted by day of the week, rather than chronologically.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
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<tr>
<td>Member Management &amp; Gradebook</td>
<td>CR115840</td>
<td>When the maximum character limit for a calculated formula is reached (1000 characters), users are not notified. As a result, the formula is not saved and user is redirected back to the gradebook.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>My WebCT</td>
<td>CR114352</td>
<td>As a user who's enrolled as the section designer and section instructor for the same section, when you enter a section from MyWebCT's Course List using one of the new notification icons (new mail, new assignment, new discussion message, etc.), you will enter the section in Build View. However, if you look closely at the left menu, the Instructor Tools are present even though you're in Build View.</td>
<td>AP2</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>My WebCT</td>
<td>CR116628</td>
<td>When the Institution settings for MyWebCT are not set to allow any channels to be hidden or moved by users, then users will see an error page rather than the MyWebCT page.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR117523</td>
<td>When creating a Turnitin assignment in AP1, the browser hangs. This affects clients running MS SQL server only. This behavior is caused by a deadlock that occurs when trying to create the inputstream to SQL Server.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR117523</td>
<td>When creating a Turnitin assignment, browser hang and does not always complete.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>SCORM</td>
<td>CR114707</td>
<td>Links to external sites inside a SCORM module do not properly display.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Search</td>
<td>CR113771</td>
<td>When entering terms to search for, Boolean commands (and, or, not) and quotations marks cannot be used.</td>
<td>AP2</td>
<td>22-Aug-06</td>
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<tr>
<td>TOOL / AREA &amp; AREA</td>
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<tr>
<td>Settings Management</td>
<td>CR117659</td>
<td>When using the Date Rollover feature and setting an assignment cutoff time, modifying the dates and cutoff time will default back to 12:00am regardless of the date/time previously set.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>SIS Integration</td>
<td>CR113649</td>
<td>This applies to integration with SunGard®: The last export date and time do not appear although the grades were exported successfully.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>SSL</td>
<td>CR117096</td>
<td>Enabling the setting to “Combine WebCT Institution Entry Page and WebCT Login Page” does not work when SSL is enabled as well. This setting combination results in users seeing a blank page rather than the login page.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Technical</td>
<td>CR113880</td>
<td>Running the setEnv.sh using &quot;/setEnv.sh&quot; in a shell other than Bourne shell will result in an error. The workaround is to run it using &quot;sh setEnv.sh&quot;.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Template Management &amp; Templates</td>
<td>CR116214</td>
<td>In Application Pack 1, Course Designers are no longer able to promote their section to a template. The workaround is to enroll the Course Designer as a Course Instructor role to complete the desired action.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Template Management &amp; Templates</td>
<td>CR117465</td>
<td>Zipping a template is not a feature. The zip option should not even be present in this area.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
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<tr>
<td>Tracking</td>
<td>CR094997</td>
<td>If a student attempts to start an assessment using an incorrect proctor password in Tracking Reports, Student Tracking, it incorrectly shows that the student started the assessment. Within Assessments, this unsuccessful attempt to start the assessment is not registered as a started assessment.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>URL Tool</td>
<td>CR116250</td>
<td>Select Section Designers are unable to add custom links after a section has been restored from a backup. The workaround is to go to Managed Course &gt; Tools &gt; Add or Remove (any tool from the select box) &gt; click Save.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR113898</td>
<td>When running a user query with more than one search criteria using the 'AND' join, and one of the search criteria involves a custom column, only the first criteria will be taken into account when results are returned.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR114378</td>
<td>If upgrading from Vista 4 Service Pack 3 to this application pack, the setting that allows users to change their password becomes enabled even if it was disabled originally. Workaround: After upgrading, go to User Manager, Manage Columns, and clear the setting Content can be edited for the Password column.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR114668</td>
<td>SQL Server Only: Querying for user records containing Unicode characters does not return results.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR117088</td>
<td>Viewing a user's enrollment information in Administrator User manager lists only the first 10 enrollments.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>TOOL / AREA</td>
<td>ISSUE ID</td>
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<tr>
<td>WebDAV</td>
<td>CR102932</td>
<td>On Mac operating system software, when you create a WebDAV connection and try to delete a folder containing a file, a message appears saying that this folder is in use. You cannot delete a folder that contains one or more files.</td>
<td>AP2</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>WebDAV</td>
<td>CR115874</td>
<td>Folders cannot be renamed using WebDAV in Application Pack 1.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117275</td>
<td>For an assessment that is configured not to allow negative scores and which contains questions that allow penalties for wrong answers, the preview mode is incorrect. In Preview mode, the negative score is shown and subtracted from the total, allowing a negative total. However, if you take the same assessment using a student role, the total is shown with lowest possible score of zero.</td>
<td>AP2</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Course Management</td>
<td>CR113338</td>
<td>On Mac OS X 10.3.x operating system software with a Safari browser, customizing colors from Manage Course does not work.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114244</td>
<td>With Firefox and Mozilla browsers, private Journal topics cannot be changed to public.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Import</td>
<td>CR092551</td>
<td>With a Safari browser, the Content Import progress screen does not appear until the import is finished.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>My WebCT</td>
<td>CR114418</td>
<td>With a Microsoft Internet Explorer browser, if the Course List channel appears in Column A or C, instead of Column B, the section names may not appear.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Template Manager</td>
<td>CR113666</td>
<td>With a Firefox browser, a template that is associated with a course cannot be disassociated.</td>
<td>Browser Issue</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Administration</td>
<td>CR102557</td>
<td>If wls_host is set to a DNS name, Chat and Who's Online do not work. wls_host should be set to the IP address of the host.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Administration</td>
<td>CR104809</td>
<td>In a clustered deployment, if the user's session fails over to another server, some tools may not work for that user. (When the tool is clicked, either the Unexpected System Exception page is displayed or a blank page appears.) Workaround: Clearing the web browser's cache corrects the problem.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Announcements</td>
<td>CR111662</td>
<td>When viewing select announcement the HTML &lt;br&gt; tag may display when viewing.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Announcements</td>
<td>CR117394</td>
<td>In AP1 the behavior for deleting announcements has changed. Section Designers are no longer able to delete other designer's announcements. They can still go through the deletion process but when the page refreshes the announcement will still be there.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments</td>
<td>CR086397</td>
<td>When generating answer sets for a calculated question given a wide range for Max and Min, (for example: Max = 1e32, Min = -1e32), the generated numbers do not vary much in orders of magnitude.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Assessments</td>
<td>CR091811</td>
<td>Using the SDK, it is possible to import assessments that reference questions in other question databases. This can lead to unpredictable results; in particular, students cannot take these assessments as they have no permission to view the questions.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
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<tr>
<td>Assessments &amp; Questions</td>
<td>CR114784</td>
<td>In CE 4 when you only enable ‘Show the evaluation of the student’s response’ in the Results Settings area, when student views their quizzes, they get a percent value next to only the answer chosen. In Vista4/CE6 when you enable this feature users see a percent value next to the response chosen as well as all the other responses. This effectively shows the student what the correct response is.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117134</td>
<td>When previewing assessment questions, the preview window moves to the background.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR117230</td>
<td>The Assessments Manager shows up for instructors even in sections where the Assessments tool is not enabled.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Assessments &amp; Questions</td>
<td>CR118275</td>
<td>The &quot;Disallow answer submission if time has expired&quot; option prevents students from submitting assessments after time has expired. If the student runs out of time before completing the assessment and closes the window without clicking the Finished button, the assessment will not submit. However, if the teacher clicks the reset button, the assessment will not erase the old assessment. When the student accesses it again it will show their last attempt. They will have to close that window and reopen it to get to a new attempt.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assignments</td>
<td>CR114910</td>
<td>In AP1, assignments submitted by demo students cannot be published.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
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<tr>
<td>Assignments</td>
<td>CR117587</td>
<td>If an instructor adds a comment to a custom column of the gradebook when assigning a grade to a student, the student is unable to view the instructor's comment.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Back Up and Restore</td>
<td>CR105053</td>
<td>Due to a database limitation, you cannot back up sections greater than 4 GB using the user interface. For sections larger than 4 GB, you must create the backup using the command line.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Chat &amp; Whiteboard</td>
<td>CR102761</td>
<td>WebCT does not support SSL certificate chains where one or more intermediate Certificate Authorities have a Common Name that is not a valid host name or IP address.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Chat &amp; Whiteboard</td>
<td>CR115655</td>
<td>In AP1, in Chat and Whiteboard, if the width of the line is change, this change does not come into effect until two lines are drawn (after the width line was changed).</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Content Import/Export</td>
<td>CR115732</td>
<td>Custom columns within the database image of CE4 are not imported into CE6/Vista4’s Media Library.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Content Manager or File Manager</td>
<td>CR099016</td>
<td>An administrator cannot transfer ownership of a file to another administrator in the same learning context if no designers are enrolled in the learning context.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Content Manager/Browser</td>
<td>CR115908</td>
<td>In AP1, creating a content item that is long enough that causes wrapping and truncating is left truncated in the Course Content area.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
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<tr>
<td>Course Content</td>
<td>CR097387</td>
<td>When a user creates a file from Course Content or Learning Modules, and the user does not specify Use HTML, the file is still saved with an extension of .html. If the file is plain text, it is rendered as text in some views, but as HTML in others.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Course Content</td>
<td>CR100098</td>
<td>If a file contains a link that opens in a new browser and to a specific anchor tag (for example, <code>&lt;a href=&quot;newpage.html#anchor&quot; target=&quot;_blank&quot;&gt;New page&lt;/a&gt;</code>), clicking the link opens a new browser but does not jump to the specified anchor.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Cross Listed Courses</td>
<td>CR114379</td>
<td>After child sections with conflicting roles are cross-listed to the parent section, the child sections cannot be de-cross-listed.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114232</td>
<td>Equations are not rendered in discussion messages after the messages have been peer reviewed.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR117603</td>
<td>If an instructor adds a comment to a custom column of the gradebook when assigning a grade to a student, the student is unable to view the instructor's comment.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>File Manager</td>
<td>CR116759</td>
<td>In Vista 4.0.3 and CE 6.0.3 when using Internet Explorer, the section name in File Manager shows as garbled. The workaround for this issue is to use Firefox.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>General</td>
<td>CR113987</td>
<td>Create Printable View for learning objects will not load external .CSS files.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Installation</td>
<td>CR063238</td>
<td>The Windows installer does not remove all the UNIX® specific files (for example: webct.sh, siapi.sh) after the installation is complete.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Internationalization</td>
<td>CR101887</td>
<td>If different language plug-ins are installed and the language locale is different among institutions, then the Entry Page can sometimes appear in different languages.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Language Strings</td>
<td>CR117176</td>
<td>In a French environment, when a student submits an Evaluation, the phrase “Cette questionnaire est soumis” is shown. This should instead read “Ce questionnaire est soumis”.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR103889</td>
<td>When creating a learning module, the default value for the First page of the Learning Module should be setting changes after clicking Save and Create Another. First, it defaults to The first page in the Table of Contents; after clicking Save and Create Another, it defaults to The Table of Contents.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Learning Modules</td>
<td>CR115621</td>
<td>In a learning module, if content pages contain framesets that links to content with <code>&lt;frame src=...&gt;</code> tags, the linked content does not appear in the printable view of the learning module. Possible workaround is to add <code>&lt;a href=...&gt;</code> links to each of the frameset's frames - these links will only appear in the printable view and will ensure that the linked content is saved along with the rest of the files when a printable view is saved to a file.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR116436</td>
<td>In designer view, the &quot;Linked To&quot; column of a Learning Module Heading is not updated when that Heading is renamed. It continues to report the original name for the Heading.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR117624</td>
<td>Using Internet Explorer if a learning module has a large number of headings and content files, expanding more than 20 at once will cause a system exception.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Local Content</td>
<td>CR091097</td>
<td>The Local Content tool currently only works for students if they are using Internet Explorer up to Service Pack 1. Newer browsers have gradually been adding security features that block browsers from trying to access a user’s local computer, which is what the Local Content tool does.</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Logging</td>
<td>CR113384</td>
<td>SQLServer Only: Changing the log level of the Root logger to DEBUG causes various issues in WebCT, including the inability to access the server’s settings screen and inability to log in as the Server Administrator.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
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<tr>
<td>Login</td>
<td>CR113674</td>
<td>This applies to user-created accounts: when users forget their password and try to receive it by e-mail by entering the correct answer to the secret question, a message appears saying the answer is incorrect. However, password hints entered on the Change Password screen do work properly.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Media Library</td>
<td>CR117461</td>
<td>In AP1 attempting to attach a .TIF file to the media library results in an error and the file will not properly attach.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>My WebCT</td>
<td>CR115689</td>
<td>If &quot;Course List&quot; is set to column B (which is the default), changing the header text color for &quot;Course List&quot; doesn't actually change. It always remains as white.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Printed Documentation</td>
<td>CR115773</td>
<td>For AP1 installation, Oracle 10g Install Guide refers to the oracle database template that should be installed as &quot;Oracle_Db_Templates.zip&quot;. However, the name of the file on the download site is &quot;webct1300_ap1_Oracle_Db_Template.zip&quot;</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Printed Documentation</td>
<td>CR116425</td>
<td>Release Notes for CE6 SP3 and Vista4 SP3 do not directly mention that java 1.4.2_08 is required after upgrading WebLogic to 8.1 SP5. Java 1.4.2_08 is indeed required after the upgrade to Weblogic 8.1 SP5 is completed.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Profiles</td>
<td>CR114525</td>
<td>The profiles for the primary designer or instructor should appear first in the list but profiles currently appear in random order.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
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<tr>
<td>Proxy Tools</td>
<td>CR113151</td>
<td>PowerLinks Proxy Tools only respect the value of openInNewWindow at the tool level (set by section instructor or higher admin), not at the tool instance level (configured by designer when adding tool instance).</td>
<td>Future Release</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR114007</td>
<td>Applying a Service Pack resets the settings of a Proxy Tool.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR114317</td>
<td>The Enable/Disable function of the Respondus LockDown Browser only works at the institution level.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Public Course List</td>
<td>CR114787</td>
<td>If you create a file in a local section but not in a public file area moving the later to public area does not make the file public as expected.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Public Course List</td>
<td>CR114788</td>
<td>If you attempt to set your course preview page to a non-public file, the user interface should warn the user that the list is not set to publically display.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR113141</td>
<td>In the RPT_LEARNING_CONTEXT_SIZE view, the template_size, additional_file_size, and total_size columns do not reflect the sizes for division learning contexts.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR113709</td>
<td>In the RPT_LEARNING_CONTEXT_SIZE view, the template_size, additional_file_size, and total_size columns do not reflect the sizes for division learning contexts.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR113743</td>
<td>In some situations, the RPT_EXT_GRADEBOOK view may not be updated correctly.</td>
<td>Future Release</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR114266</td>
<td>Running a combined Content File Usage report on multiple sections results in inconsistent data.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
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<tr>
<td>Reporting Interfaces</td>
<td>CR114442</td>
<td>Alphanumeric and calculated columns are not included in RPT_GRADEBOOK view whether or not there are grades.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Reporting Interfaces</td>
<td>CR114546</td>
<td>In some situations, the RPT_EXT_GRADEBOOK view may not be updated correctly.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Selective Release</td>
<td>CR117199</td>
<td>Selective release requires students to achieve a certain score on an assessment before moving on to the next lesson. This feature works when the total amount of points is set to 100. When the total points is set greater than 100, it will release the assessment even though the required percentage may not have been achieved.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Settings Management</td>
<td>CR117536</td>
<td>In SP1 for AP1 a custom name for an uploaded file will revert back to its filename if the file's icon is moved.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>System Integration</td>
<td>CR102677</td>
<td>A Course Instructor looking at the settings for Deployable Components System Integration may see messages saying This setting is locked, but because the settings are not displayed, it is not clear to the Course Instructor which settings are locked.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Template Manager</td>
<td>CR101761</td>
<td>In Manage Permissions, the icons to add and remove permissions display incorrect alternate text.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
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<tr>
<td>Template Manager</td>
<td>CR102410</td>
<td>In a template, when attempting to subscribe to multiple files, if the template already contains a file with the same name as one of the subscription files, then the file with the same name will not be subscribed, regardless of what you specify in the conflict resolution options. The browser displays a blank screen.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Upgrade</td>
<td>CR114218</td>
<td>Exceptions may occur in the instructor and student views when a template with custom icon and background images is assigned to a new section but the files for the custom images are unsubscribed in the new section.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>User Interface</td>
<td>CR114875</td>
<td>When using Internet Explorer with size font set to “Extra Large”, the WebCT Tabs do not display properly. The workaround for this issue is to use either Firefox or ensure that the font is not set to “Extra Large” in Internet Explorer.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>User Manager</td>
<td>CR102653</td>
<td>This issue applies if Section Instructors are allowed to add and remove Section Designers. If a Section Instructor unenrolls a user that is a combined Section Instructor/Designer (for example, User-), User-A is unenrolled from both the roles and the Section Instructor cannot enroll the User-A as a Section Instructor again.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Web Services/Gradebook</td>
<td>CR114238</td>
<td>In Firefox, when entering the gradebook and creating long a calculated column, if the values entered move past the size of the preview box, the scroll bar resets.</td>
<td>Future Release</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>TOOL / AREA</td>
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<tr>
<td>Discussions</td>
<td>CR114326</td>
<td>When a template that contains blog and journal topics is assigned to a section in which the ability to create these topic types is disabled, the topics are still visible.</td>
<td>Future Release</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR114697</td>
<td>Currently the renaming system checks for exact matches between folders in the Course Content page and the File Manager; meaning this check is case sensitive. However, unique naming defects can be caused by folders having the same name but with different cases. For example, these defects can be caused by folders named “FAULT” and “fault”. The Backup Converter will not rename these as they are not exact matches. The Backup Converter must be modified so that it renames these folders.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR115701</td>
<td>Course Instructors will not be able to access the backups page at the Course level Future SP if they are enrolled as an Institution Help Desk User (Learning Context Manager, Enrollment Manager, User Manager).</td>
<td>Future SP</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Assignments</td>
<td>CR118368</td>
<td>If you grade an assignment and return the submission to the student with a grade before updating the grade in the gradebook, changing the grade in the assignment tool does not update as expected.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
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<tr>
<td>Authentication</td>
<td>CR115762</td>
<td>When importing users through the XML and setting the sourcedid to your unique name for a LDAP settings or other authentication sources, the import will complete, but not correctly. The simport will set the sourcedid properly, but the Authentication Source will always be WebCT.</td>
<td>Future SP</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Authentication</td>
<td>CR117268</td>
<td>LDAP settings group B does not contain the proper information to allow successful setup of an LDAP connection.</td>
<td>Future SP</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Branding</td>
<td>CR115710</td>
<td>Users cannot use their custom login page with a new option in App Pack 1 to &quot;Combine WebCT Institution Entry Page and WebCT Login Page&quot;. When selecting &quot;Combine WebCT Institution Entry Page and WebCT Login Page&quot; to &quot;Yes&quot; it will always use the default WebCT login page.</td>
<td>Future SP</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Database</td>
<td>CR114691</td>
<td>Discussion tool code causes garbage collection to fail on FK_DIS_MESS2DIS_MES_PARENT</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR118460</td>
<td>The grading page for discussion topics is intended to provide a list of students that have posted messages. If a student has not posted any messages, they do not show up in the list of students to grade. However, if a student has read messages, they will show up in this list despite having never contributed a written post.</td>
<td>Future SP</td>
<td>1-Dec-2006</td>
</tr>
<tr>
<td>Learning Modules</td>
<td>CR114489</td>
<td>When trying to move files in a learning module, users receive a &quot;TOC Operation failed&quot; message. This occurs for any learning module restored from 3.0.6 or 3.0.7 backups.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Mail Tool</td>
<td>CR117351</td>
<td>The &quot;Forward all mail messages to the e-mail address in my profile&quot; option should apply to users receiving messages. However, current behavior is as follows: If the user sending a message has the &quot;forward messages&quot; option selected, anyone receiving the message will have it forwarded to the email address specified in their profile.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Mail Tool</td>
<td>CR118543</td>
<td>When replying to an email message using MS Internet Explorer users cannot attach files for attachments. A Permission Denied message is received within Internet Explorer's status bar and no upload window will pop up. Current workaround is to open the email and then close it. When you open it a second time, attachments will then be accepted.</td>
<td>Future SP</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Organizers</td>
<td>CR117444</td>
<td>In AP1, AP1SP1, and AP2 the footer is now center-aligned by default, whereas it was left-aligned by default in 4.0.3 and prior.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Proxy Tools</td>
<td>CR114011</td>
<td>If you have applied a Proxy Tool, and you then add a new node without applying the Proxy tool to the new node, the Proxy tool will stop functioning.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Selective Release</td>
<td>CR113932</td>
<td>Whole numbers will be converted to doubles with decimals values (e.g. &quot;1&quot; will become &quot;1.0&quot;). Comparing these converted doubles will cause an error.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>Upgrade</td>
<td>CR114722</td>
<td>SP3 installer changes the registry values on the admin server. As a result, the admin node does not start. Instead it stays in &quot;Starting&quot; status.</td>
<td>Future SP</td>
<td>22-Aug-06</td>
</tr>
<tr>
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<tr>
<td>Assessments &amp; Questions</td>
<td>CR117643</td>
<td>In Internet Explorer, if there is HTML in any quiz questions you cannot save any answers in the assessment.</td>
<td>Known issue</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Authentication</td>
<td>CR115712</td>
<td>When upgrading from Service Pack 3 to Application Pack 1 your Kerberos settings need to be re-entered after the Application Pack 1 upgrade. For more information, see Support Bulletin &quot;Application Pack 1 Issues: Kerberos Settings, Learning Modules&quot; (August 1, 2006).</td>
<td>Known Issue in AP1</td>
<td>22-Aug-06</td>
</tr>
<tr>
<td>IMS API/3rd Party Integration</td>
<td>CR115803</td>
<td>In App Pack 1 if you import users through the XML and set the sourcedid to your unique name for your Kerberos settings or LDAP, or any other authentication source it will not work. The system will set the sourcedid properly but the Authentication Source will always be WebCT.</td>
<td>SP1 for AP1</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR114563</td>
<td>Restoring Vista 4 section backups created before this application pack fails in the following situation: if goals are added to a learning module and the learning module is deleted before the section is backed up. However, there are no issues with restoring section backups that are upgraded during the installation of this application pack.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Archiving</td>
<td>CR116621</td>
<td>Restoring backups from Vista 3 into Vista 4.1.1 do not complete and error out before they can be fully restored</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
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<tr>
<td>Back Up and Restore</td>
<td>CR114255</td>
<td>After a section backup is restored, the settings allowing students to create web links and Media Library entries become disabled even if they were enabled originally. Workaround: After restoring, ensure the settings are enabled.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Back Up and Restore</td>
<td>CR114278</td>
<td>SQLServer Only :Restoring Vista 3 Service Packs 3, 4, and 7 section backups containing proxy tools and tracking data cannot be restored from file when the option to restore as a new section with tracking data is selected.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Calendar</td>
<td>CR114292</td>
<td>When students are creating a Calendar entry, they are unable to enter a web link.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Calendar</td>
<td>CR114485</td>
<td>Private calendar entries can be viewed by everyone if the Calendar setting Allow non-Section Instructors to add public entries to the section Calendar is set to &quot;false&quot;.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114043</td>
<td>Discussion topics containing messages cannot be copied to a different category.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>Discussions</td>
<td>CR114365</td>
<td>When Section Instructors grade a blog or threaded topic from within the topic, the course menu disappears.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
<tr>
<td>File Manager</td>
<td>CR116970</td>
<td>After restoring a backup section from Vista 3 (3.0.7) into Vista 4, you are able to upload a file with the same name as an existing file in file manager.</td>
<td>SP1 for AP1 (Released)</td>
<td>1–Dec-2006</td>
</tr>
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<tr>
<td>Groups</td>
<td>CR114032</td>
<td>In Swedish the &quot;Remove All Members&quot; button reads &quot;Visa alla medlemmar&quot; which translates to &quot;Show all members&quot;. The confirmation message does properly say 'Remove' in Swedish but if a teacher doesn't notice they may accidentally remove all their members of a group.</td>
<td>SP1 for AP1 (Released)</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Learning Context Management</td>
<td>CR114094</td>
<td>Backups made when an institution is using a proxy tool have problems being restored if the proxy tool is removed from the institution and the attempted restoration takes place before garbage collection.</td>
<td>SP1 for AP1 (Released)</td>
<td>17-Nov-06</td>
</tr>
<tr>
<td>Template Management &amp; Templates</td>
<td>CR114399</td>
<td>The Course Preview Page is not copied to sections that are assigned from a template that is based on a section backup. Resetting the section does not work. Workaround: Log in to the restored course as the Section Designer and set up the Course Preview Page again.</td>
<td>SP1 for AP1 (Released)</td>
<td>22-Aug-06</td>
</tr>
</tbody>
</table>